



Sustainability Management Plan

The Dylan Hotel Amsterdam believes that good hospitality should be combined with attention for our surroundings. We acknowledge that our industry inevitably impacts the environment and our society and we try to minimize this as much as possible. We think it is important to take our responsibility and therefore we are proud member of Green Globe.

Green Globe

Green Globe is the global certification for sustainable tourism. Membership is reserved for companies and organizations who are committed to making positive contributions to people and planet. Criteria vary from reducing waste, energy and water to supporting good causes, sustainability training for employees, awareness among suppliers and much more.

To guarantee compliance to the highest international standards, a third-party independent auditor is appointed. We are guided to the certification process by the consultancy services of 'Duurzame Hotels Nederland', who are experts in sustainable tourism.

We are happy to inform you about the measures we have taken to operate more sustainable. Our Sustainability Management Plan consists of these topics:

- Environmental impact
- Social commitment
- Health and safety

Environmental impact

Energy consumption and greenhouse gas emissions:

- We monitor our consumption of gas, electricity and greenhouse gas emissions monthly to gain more insight and to set reduction goals
- We carry out preventive maintenance, to ensure proper and long-lasting functioning of electrical appliances
- 70% of all our lights are LED which is very energy efficient. We are aiming to increase this percentage
- Outdoor lighting is controlled by a motion sensor
- We have high efficiency hot water boilers
- We encourage our customers to use public transport and we have rental bikes

Water consumption:

- To achieve water savings, we carry out monthly monitoring of our consumption.
- The toilets are dual flush
- We aim for the perfect balance between comfort and water use for our showers
- Water faucets in the public bathroom use maximum 5,6 liters of water per minute
- Cleaning of room linen is provided on request, or every two days

Reducing waste:

- We separate several types of waste: cardboard, paper, glass, batteries, lights, cooking oil, aluminum, swill (food waste) etc.
- Empty cartridges and toners are collected for the AAP Foundation to raise money
- Paperless Express check-out is offered (reducing the number of paper bills)
- The dishwashing detergent is eco-labelled
- The paper that we use for printing collateral, printing paper, toilet paper, tissues and cleaning paper for the kitchen is eco-labelled and from sustainable forestry

Food and Beverages (F&B)

- Menus include local, seasonal products
- We offer several fairtrade products like Tony Chocolony
- The complimentary water in your guest room is bottled on location
- Earth Water is served in the restaurant, can be found in minibars and the fitness room. They donate 100% of the net profit to finance water projects
- Sustainable Illy coffee capsules in the guest rooms
- All our main suppliers receive our Sustainable Purchasing Policy. This creates more awareness and we inform them that we expect them to be committed to continuous improvement. We point out our interest for local, seasonal, organic and fair trade products but also that we want to minimize the use of packaging and number of deliveries

Social Commitment

Sponsoring:

- Stichting Aap – we recycle all our toners and by doing so we sponsor Stichting Aap
- Ocean Clean Up – we sponsor the ocean clean up monthly

Training:

Our employees benefit from training opportunities throughout their careers. This enables everyone to develop and improve their professional skills. Sustainability training is one of the mandatory trainings that all employees have to attend and all new employees receive this training during the orientation training day.

Health and safety

The Dylan Hotel takes health and safety very serious. We take precautionary measures to guarantee a safe working environment for employees, and a safe place to stay for our guests. In order to ensure this we follow strict procedures.

- Evacuation exercises are held 4-5 times per year
- During the introduction period, new employees are informed about the safety procedures
- We adhere to the food hygiene rules of HACCP and are checked on a regular basis
- Fire equipment is checked every year
- Several employees are trained to give first aid

Questions or suggestions?

If you have any further questions about our sustainability policy, we are happy to inform you. When you have suggestions to further improve our efforts we would like to hear from you as well.

The Dylan Hotel Amsterdam